

## SCHWEIZER SERVICE LETTER

SUBJECT: Extended Warranty Policy for Pinion and Ring Gears Installed in Main Rotor

Transmissions Affected by Service Bulletin B-244

MODELS AFFECTED: 269A, TH-55A, 269A1, 269B, and 269C Helicopters

All 269A5103-31 or -41 pinion assemblies and all 269A5104-5 ring gears that are affected by Service Bulletin B-244 will be warranted as follows:

## I. <u>NEW HELICOPTERS OR NEW TRANSMISSIONS SOLD AS SPARES.</u>

If one of the subject components should require replacement in less than one (1) year of operation or less than 1,000 hours, whichever occurs first, SAC will repair or replace the transmission at no cost to the customer for running time accrued to date of replacement. SAC will also provide a 10-hour labor allowance for removal and installation of the transmission.

If one of the subject components should require replacement after being in service for more than one (1) year but less than three (3) years or after having accrued running time greater than 1,000 hours but less than 3,000 hours, whichever occurs first, SAC will repair the transmmission for a flat fee of \$2.80 per hour of running time accrued to date of failure. SAC will also provide a \$200.00 labor allowance for removal and installation of the transmission.

## II. SCHWEIZER OVERHAULED TRANSMISSIONS.

If one of the subject components should require replacement in a Schweizer overhauled transmission in less than nine (9) months of service or less than 750 hours, SAC will repair or exchange the transmission at no cost to the customer. SAC will also provide a 10-hour labor allowance for removal and installation of the transmission.

If one of the subject components should require replacement in a Schweizer overhauled transmission after being in service for more than nine (9) months but less than three (3) years or having accrued running time greater than 750 hours but less than 3,000 hours, whichever occurs first, SAC will repair the transmission for a flat fee of \$2.80 per hour of running time accrued to date of failure. SAC will also provide a \$200.00 labor allowance for removal and installation of the transmission.

## III. SPARE PARTS SOLD AS A SET OR PURCHASED SEPARATELY.

If one of the subject parts which were sold as spare parts as a set should require replacement in less than one (1) year or less than 1,000 hours of operation, whichever occurs first, SAC will replace the components sold as a set at no cost to the customer for time accrued. On spares purchased separately, SAC will replace the purchased part at no charge and the mating components at the rate of \$1.00 per hour for the ring gear and \$1.35 per hour for the pinion calculated on total time since installation. SAC will also provide a \$1,200.00 credit to cover consumables (gaskets, bearings, etc.), repair labor and removal and installation labor.

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If one of the subject components which were sold as spare parts either separately or as a set shall require replacement after having been in service more than one (1) year but less than three (3) years or has accrued running time greater than 1,000 hours but less than 3,000 hours, whichever occurs first, SAC will replace the purchased part and the mating component at a rate of \$1.00 per hour for ring gears and \$1.35 per hour for pinions calculated on total time since installation. SAC will also provide a \$200.00 credit to cover repair labor and removal and installation labor.

NOTE: All repairs required on affected Schweizer manufactured new or overhauled transmissions will be performed by SAC. Collateral damage to transmission oil pump and bearings caused by pinion or ring gear failure will be replaced free of charge. All other unserviceable components will be replaced as necessary, but will be invoiced to the customer according to Schweizer's replacement fees.

SCHWEIZER AIRCRAFT CORP.

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